

CHOOSING THE RIGHT ACS

The right ACS solutions will help your business thrive. ACS solutions and CPE devices work together to provide the automation, enhanced visibility, ease of use, and control you need.

CHOOSING A TECHNOLOGY THAT CAN ACHIEVE YOUR GOALS

Building the right ACS solution for your business starts with defining your goals. Your ACS should:

- Empower your customer service team to perform basic troubleshooting
- Reduce the number of truck rolls
- Work with any device
- Provide insights and data about customer usage

CHOOSE AN ACS THAT SUPPORTS YOUR REQUIREMENTS

Maximize the benefits of your full-featured CPE device with an ACS that can collect, use and report all of the data that the CPE device collects and makes available. Today's most advanced CPE devices collect a great deal of data, but in order to leverage that data, you need an ACS that supports the following features:

- Remote Speed Test
- LAN side device visibility
- Device signal strength
- Device RF interference
- Device data usage statistics

DEMAND FLEXIBILITY

Many ACS solutions, particularly those sold by a hardware manufacturer, are tailored to manage that manufacturer's hardware. As a result, they are often very good at managing their own equipment, but inflexible when it comes to managing devices manufactured by a competitor. In cases where they can manage more than their own equipment, vendors will often charge large professional service fees for interoperability testing and custom configuration.

AVOID EXTRA FEES

Fine Point doesn't sell hardware and Mountain View is vendor agnostic. Instead of being built around a single data model, it dynamically learns the entire data model of any TR-069 device and is able to collect, report and configure any parameter. It is able to do this, regardless of the device manufacturer. Furthermore, the configurability of Mountain View means that the ACS can seamlessly accommodate proprietary vendor extensions, so even vendor specific features can be managed by Mountain View.

TAKE THE NEXT STEP

Because Mountain View is able to learn the data model of each device type, it can be quickly paired with new device types. There is no need for expensive interoperability testing or custom configuration. As long as the CPE complies with the TR-069 specification, service providers can select CPE based on features, functionality and price, without considering whether their ACS will be able to manage it.

What our customers say

Telesur has been using Fine Point for over a decade. In this time, we have experienced excellent availability. The company is reliable, provides outstanding customer service, and communication.

Doric Ramalkhan | CTO, TELESUR



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ABOUT FINE POINT TECHNOLOGIES

Fine Point Technologies is a privately-held company that focuses on developing software tools that connect network operators to their customers. Fine Point offers solutions for device management, installation, customer care, broadband access concentration, and data analytics. Fine Point's solutions manage both wireline and wireless platforms from a single server, providing network operators with a single user interface to manage all devices. Learn more at www.finepoint.com