

MountainView

MountainView is a device-agnostic ACS that powers flexible and scalable configuration, mass firmware downloads, fault clearance, and real-time subscriber support.

BEYOND AN ACS

MountainView™ performs the traditional roles of an ACS including firmware management, zero-touch provisioning, bulk operations and much more.

For over 10 years, Fine Point has been providing TR-069 solutions around the globe. The changing demand placed upon broadband as well as the growth of the Internet of Things and demands for valuable data were the drivers of an entirely new ACS platform.

EMPOWER YOUR CUSTOMER SERVICE TEAM

With intuitive and powerful features, and a non-technical user interface, MountainView helps CSRs easily identify and enumerate the types of device within homes and businesses. MountainView's CSR platform provides a valuable tool set for help desks:

- View the physical link status.
- Verify the Quality of Experience to the subscriber.
- Verify that subscribed services are being delivered.
- Use the one-click suspension of accounts for non-payment or other reasons.
- Multi-service provisioning and diagnostics.

DIAGNOSE AND ANALYZE LAN-SIDE ISSUES

- RF Interference level and historic values.
- WiFi signal level to each device and historic values.
- Verify connectivity to each device.
- Upstream/Downstream data consumed of each device.
- Disable individual LAN-side devices.
- Personalize home network devices.

POWERFUL ANALYTICS

MountainView™ meets the challenges of streamlining the entire subscriber life-cycle from installation, inventory management, performance monitoring, troubleshooting and providing valuable data to increase revenue and improve experience quality.

TAKE THE NEXT STEP

Because Mountain View is able to learn the data model of each device type, it can be quickly paired with new device types. There is no need for expensive interoperability testing or custom configuration. As long as the CPE complies with the TR-069 specification, service providers can select CPE based on features, functionality and price, without considering whether their ACS will be able to manage it.

SPECIFICATIONS

Operating System	Linux
Database	MySQL
Scalability	500,000 devices per server with info interval of 10 minutes performing full data retrieval.
IPv4 and IPv6	
Broadband Forum Support	TR-069,TR-098,TR-104,TR-106,TR-131,TR-135,TR-140,TR-142,TR-143,TR-157,TR-181,TR-196,TR-330
Analytics	Support beyond TR-069 with capabilities of analyzing various services, transports and

FEATURES

Remote Device Management

Flexible Plugins

Zero-Touch Provisioning

Engineering User Interface

Customer Service User Interface

Rest API



Contact Us:
1(212) 962-7410
sales@finepoint.com

ABOUT FINE POINT TECHNOLOGIES

Fine Point Technologies is a privately-held company that focuses on developing software tools that connect network operators to their customers. Fine Point offers solutions for device management, installation, customer care, broadband access concentration, and data analytics. Fine Point's solutions manage both wireline and wireless platforms from a single server, providing network operators with a single user interface to manage all devices. Learn more at www.finepoint.com